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June 12, 2002

Inspectra Home Inc.:

I wanted to send you a quick note to say thank you for your prompt and efficient service. I have used your services for many years and always found your staff to be very friendly and knowledgeable, especially when it comes to understanding the needs of a mortgage company.

Your reports are clear and easy for my underwriters to understand. They clearly state what is acceptable and what is not, which eliminates our need for interpretation. Many inspectors give us lengthy narrative opinions that require us to interpret what is needed and frankly I am not qualified to make those judgment calls. I want the inspector to make the call like your company does.

I highly recommend your company and look forward to future business with your company.

Sincerely,

A handwritten signature in black ink, appearing to read "S DeWolf".

Scott DeWolf  
Branch Manager